

V-Learning Product Safety Dealing with non-compliant products

Session Date & Time: Monday 6th December 2021
10.00 to 11.00

Objectives: To give an overview of the corrective actions available when finding a non-compliant product

Tutor: Christine Heemskerk

Christine is the Chartered Trading Standard Institutes (CTSI) lead officer for consumer and product safety. In that role Christine represents the Institute on various consumer organisations including the Electrical Safety First Product Safety committee, the BEIS OPSS Product Safety Focus Group and RoSPAs National Home Safety Committee.

She has been qualified as a trading standards officer for over 30 years working across the UK for various market surveillance authorities. She now runs her own consultancy business undertaking training and project work throughout the world. She delivers the CTSI product safety exam tuition, and is also the moderator for that module.

Christine's expert opinion is often sought by the media and business regarding consumer issues and she is also a contributing editor to the legal text Trading Standards Law and Practice.

Christine has extensive experience in standards work and is currently a member of the steering group of the British Standards Institute (BSI) Consumer and Public Interest Network. Christine is a member of the ANEC General Assembly and has been recently elected to the ANEC GA Steering Committee.

Programme:

- Suspension under the Consumer Protection Act 1987
- Safety notices under the General Product Safety Regulations 2005
- Compliance notices under product specific legislation (toys, electrical equipment, PPE etc.)

CPD Hours: 1.00 hours

Who should attend?

The session will be suitable for officers who are both new to product safety and those that require a refresher on what notice to use and when.

Fee & Booking: £27 plus VAT per delegate

Use our V-Learning booking form

What is V-Learning?

V-Learning gives you access to some of the UK's top experts in their subject areas. The session will be delivered using Microsoft Teams, so you will be able to see and hear the presenter as well as them sharing their presentation with you.

No travelling costs and a real practical focus on the law makes this training incredible value for the individual learner and their employer. By limiting numbers we can allow you time to ask questions, both in advance and during the training.

What our customers have said about Christine's V-Learning sessions

The full training notes were clear and had sufficient detail without being over complicated. The speaker was excellent.

Christine is a great teacher with real knowledge of her subject.