

# V-Learning

## Consumer Rights Act 2015 Sch 5 Enforcement Powers

**Session Date & Time:** Thursday 25<sup>th</sup> November 2021  
10:00 to 12:00

**Objectives:** To enable delegates to obtain a good basic, and practical, understanding of the enforcement powers contained in the Act.

**Tutor:** Clare Forbes

Clare is a Chartered Trading Standards Practitioner with over 20 years experience in a broad range of legislative areas within local authorities and now runs her own consultancy business.

She currently undertakes projects and investigations for NTS Scams team, and has delivered training for various organisations in the UK and in Europe. Clare delivers training on fair trading and investigatory powers & procedures as part of the CTSI Qualification Framework and also authors many of the fair trading related CTSI Business Companion guides.

### **Programme:**

The session will cover the following areas:

- Overview of the background to the CRA powers
- Enforcers and applicable legislation
- Part 3 Production of Information
- Part 4 Further powers - Observation, test purchases, inspections/searches and evidence gathering

- Procedural matters
- Relevant case law

There will be plenty of time for you to ask questions and you are also welcome to submit these in advance.

**CPD Hours:** 2.0 hours

### **Who should attend?**

The session will be suitable for trading standards staff who need an introduction to the enforcement powers in the Act, and also for those who simply want a refresher.

**Fee & Booking:** £50 plus VAT per delegate

Use our V-Learning booking form

### **What is V-Learning?**

V-Learning gives you access to some of the UK's top experts in their subject areas. The session will be delivered using Microsoft Teams, so you will be able to see and hear the presenter as well as them sharing their presentation with you.

No travelling costs and a real practical focus on the law makes this training incredible value for the individual learner and their employer.

Check on our website [www.stonelytraining.co.uk](http://www.stonelytraining.co.uk) for the full V-Learning programme.